

Fixing upgrade errors (hitting errors in the menu, discounts, employees)

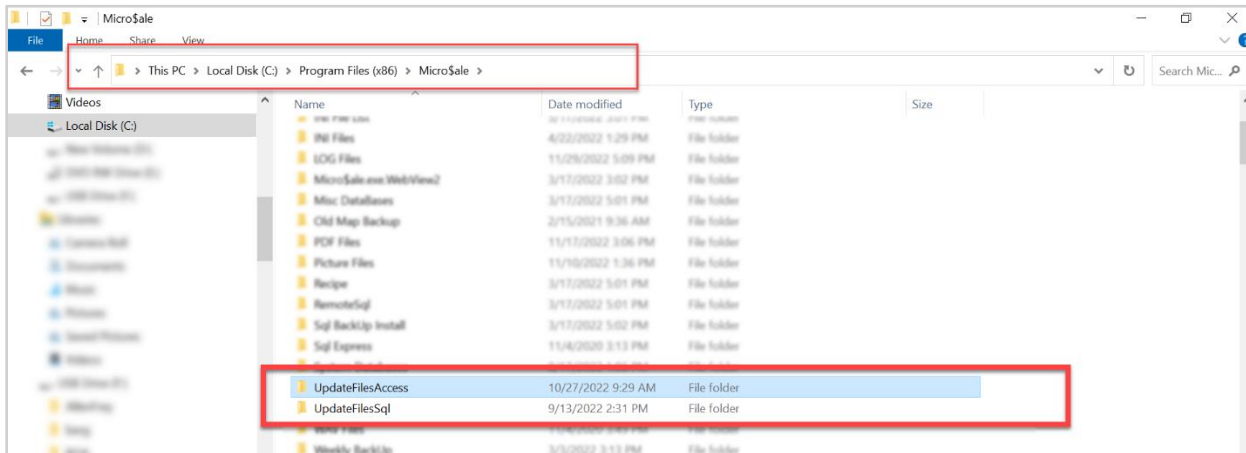


Version 9 update files must be removed after upgrading to Version 10

When upgrading to Version 10 over an existing version of software, it is vital that all of the Version 9 update files are removed.

1. Check to see if Version 10's update files replaced Version 9's by going to:

C:\ > Program Files (x86) > Micro\$ale



2. All errors that may occur after upgrading over an existing MicroSale version are fixed within the UpdateFiles folders. These two files control and build the proper databases needed for the software.

1. UpdateFilesAccess
2. UpdateFilesSql

3. To determine if the older version's files are being used, click on UpdateFilesAccess.

If multiple Approvals DBAs are at the top of the list, you have old files.

If four Audit DBAs appear at the top, the software is using the latest files and you can exit.

| Account Data/Approvals = Old Files | | Audits (4) at the top = New Files | |
|--|--------------------|---|---------------------|
| Name | Date modified | Name | Date modified |
| <input type="checkbox"/> Account Data Gift Cards.DBA | 5/27/2014 2:52 PM | <input type="checkbox"/> Audits Audit Reports.DBA | 7/19/2016 3:54 PM |
| <input type="checkbox"/> Account Data Refunds.DBA | 5/27/2014 2:57 PM | <input type="checkbox"/> Audits Safe.DBA | 2/26/2015 2:47 PM |
| <input type="checkbox"/> Approvals Batch.DBA | 2/25/2015 4:05 PM | <input type="checkbox"/> Audits Sales Audits.DBA | 2/25/2015 12:28 PM |
| <input type="checkbox"/> Approvals Gift Cards.DBA | 2/25/2015 3:56 PM | <input type="checkbox"/> Audits Tip Share.DBA | 5/27/2014 3:22 PM |
| <input type="checkbox"/> Approvals Gift Data.DBA | 2/25/2015 3:56 PM | | |
| <input type="checkbox"/> Approvals ID.DBA | 2/25/2015 3:56 PM | | |
| <input type="checkbox"/> Approvals Log.DBA | 2/25/2015 3:57 PM | <input type="checkbox"/> Call in orders check Numbers.DBA | 5/27/2014 3:37 PM |
| <input type="checkbox"/> Approvals Merchant Data.DBA | 2/25/2015 3:57 PM | <input type="checkbox"/> Call in orders Customer Data.DBA | 5/10/2018 12:32 PM |
| <input type="checkbox"/> Approvals MID.DBA | 2/25/2015 3:57 PM | <input type="checkbox"/> Call in orders Delivery Deposits.DBA | 10/1/2014 3:54 PM |
| <input type="checkbox"/> Audits Audit Reports.DBA | 7/19/2016 2:54 PM | <input type="checkbox"/> Call in orders Delivery.DBA | 10/2/2014 9:57 AM |
| <input type="checkbox"/> Audits Safe.DBA | 2/26/2015 1:47 PM | <input type="checkbox"/> Call in orders Deposits Paid In.DBA | 9/29/2014 11:45 AM |
| <input type="checkbox"/> Audits Sales Audits.DBA | 2/25/2015 11:28 AM | <input type="checkbox"/> Call in orders Instructions.DBA | 5/10/2018 12:32 PM |
| | | <input type="checkbox"/> Call in orders Notifications.DBA | 12/11/2015 10:11 AM |

4. Delete all components out of this folder (do not delete the actual UpdateFilesAccess Folder)
5. Copy/Paste in all components from Version 10's UpdateFilesAccess folder
6. Delete all components out of the UpdateFilesSql folder (do not delete the actual UpdateFilesSql Folder)
7. Copy/Paste in all components from Version 10's UpdateFilesSql folder