

Version 10.0.746 Release Notes



Changes from 10.0.600 to 10.0.746

What's New (Highlights)

November 15, 2021

MicroSale continues to evolve throughout the lifetime of each version. MicroSale makes updates within each version of software for 2-3 years to minimize costs & maximize the value of each upgrade.

This update includes new features, improvements and bug fixes.

Accept offline payments (now supported with PAX)



By enabling offline payments through your PAX account, you can continue to accept credit card charges with a temporary loss of internet. Offline charges accept a payment before the payment is approved; This means that there is a possibility that the charge could decline when the internet is back.

In MicroSale, no additional setup is needed. In your PAX account (Broadpos), enable Allow Store & Forward. Please verify with your processor that they accept offline payments before changing your PAX settings.

This feature is also available through Datacap NETePay.

Static Modifier Prefixes

Modifier prefixes are now static on the modifier screen. When paging down through multiple screens, the static prefixes make it easier to enter modifiers that need prefixes such as no, sub, or extra.

No setup is needed; all prefixes automatically stay in their respective place.



Easily find items with Show Menu List

Allows users to easily locate and enter a menu item. The search tool is perfect for new employees or when you cannot find a button.

The new **Show Menu List** has been enhanced. Previously, the search required a match on the few letters typed. Now, any match populates. Simply type in the name of the item, or part of the name, and all matching items populate in the list. Select the item to add it to the check.



 Terminal Configuration > Edit Order Screen Buttons > **Show Menu List**

Enter multiple tips quicker

Tip List

The Tip List function button allows you to pull up a list of all of a server's checks that have been closed by a credit card. The list allows you to add multiple tips at one time.

 Terminal Configuration > Edit Order Screen Buttons > **Tip List**

Apply Tip has been enhanced as well. You can either type in the check number or select "Done" as before to pull up the single selected check, but after the tip has been added, all checks closed to credit card by the server populates as well to add additional tips.

 **Apply Tip** is located on the Server Menu

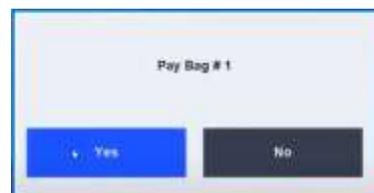
FYI: Tip Edit function

This function is used for non-integrated credit cards only. It is used for tax and payroll purposes; used to record employees' collected credit card tips that are processed through a standalone credit card terminal (when credit cards are not processed through the point of sale system).

Effortlessly pay separately on one call-in order

Using the function, "Pay by Bag", you can quickly and easily pay seats (or bags), separately on the same order.

 Terminal Configuration > Edit Order Screen Buttons > **Pay by Bag**



Automatically calculate shared tips between bartenders

Group Audits have been designed to simplify tip distribution between bartenders, saving managers hours per week. You no longer have to manually calculate and disperse shared tips.

A group audit allows multiple bartenders to share one audit report and automatically disburses their tips. ** Added manager functions for audit by revenue center -- allow managers to log on to group without punching in or having an audit.**

More information: <https://microsale.zendesk.com/hc/en-us/articles/4410650866455>

The drink recipes have been migrated to an upgraded database that eliminates character limits

The recipes have been moved out of the main menu database (crmenu) to improve load speed and to eliminate the restriction of character limits. You can type as much as you want for each recipe now, where previously, it was restricted to less than 5 lines of text. If you are upgrading and the menu uses drink recipes, you must use the Import Recipes function to reconnect the recipes to the menu items.

 Register Options > Misc System Configuration Page > Misc Utilities > **Import Recipes**

QR Payments Update

Xpedite QR Code payments have been improved for a better workflow.

- ✓ Added a stop for QR code scanning when closing a check in centralized cashiering
- ✓ Fixed bug with QR Code payments and closing a check
- ✓ Improved check closing: QR Code paid checks no longer auto-close. The check stays onscreen until the server taps the check to clear it, keeping the employee informed on the payment status



More on QR Codes: [Add QR Code Payments to any Version 10 site](#)

At this time, Xpedite is MicroSale's move forward solution. EVO payment processing has suspended their QR Payment technology for the foreseeable future.

More accurate weekly closeouts: Instead of the weekly closeout automatically running on the 7th day, it runs on the last day of your restaurant's week. This change is beneficial for restaurants that may only be open a few days out of the week.

- ✓ **Fixed auto-close end of week:** If the value is set to anything greater than 7, MicroSale defaults the week to 7 days.



Register Setup > Terminal Configuration > Register Options > **Time Keeping**

Added prompt to attach credit card to a table

You can now pre-authorize a credit card on a table (on the table layout screen) when using the option, At the start of the table, the server is prompted to attached a credit card to the table.

If you choose no, you can also add it later from the Server Screen

[Learn More](#)



Register Setup > Terminal Configuration > Register Options > Full Service > **Hold charge card for open tabs**



Warning: not all processors support pre-authorization. Please verify with your processor before enabling this option. You will lose your charges is your processor does not support this functionality.

Cash Audit Report

This functionality is useful in full-service environments where servers do not keep cash on their person. This allows a server to take cash payments on any register with an attached cash drawer; the collected cash in hand is transferred from the individual employee's audit (shift report) and added into the cash drawer. The cash due on their individual audit report equals the cash amount in the specific drawer for that transaction.



Printer/Cash Drawer > Under "Cash Drawer Options" > **Cash Audit By Terminal Report**

[More on Cash Audit Reports](#)

Full Changelog
Changes from 10.0.600 to 10.0.746

New Additions, Improvements and Fixes

Workflow

- ✓ **Improved search for Reopen Check:** It is now easier to search through closed checks; the flexible search options allow you to search by table number, customer name or check number.
- ✓ **Improved Reprint Check window:** The window has been enlarged for better usability
- ✓ **Improved manager login access:** Managers can now log into the system without having to clock in or have their own audit. This change makes it more efficient when managers need to assist staff with manager-restricted tools
- ✓ **Sped-up closing cashier audits:** Any employee with access to the order screen can now close the audit assigned to the cash drawer. Previously, the employee or manager had to login to the order screen using the login number assigned to the audit. This change is beneficial for quick service restaurants where generic audits are used such as "AM Cashier"
- ✓ **Improved options when closing a check using a credit card on file (tabs that have been pre-auth'ed with a credit card):** If there is an issue with the credit card, additional options are available such as close check with a different credit card or another form of payment, or cancel to keep the check open. Previously, if the check was on the payment screen, the check had to be closed at that time without an option to change cards or cancel the payment.
- ✓ **Added** check review to tablet software
- ✓ **Added** option to disable the Cash button on order screen in quick bar mode



Register Options > Full Service > Additional Options > under "Order Entry Settings" **Disable cash key on quick bar**



Reporting

- ✓ Added a block for the audit calculator with auto-close (now stops the auto-close if audits are open)
- ✓ Fixed customer counts on the balance sheet
- ✓ Fixed bug with listed paid outs on the balance sheet (Only showing one entry on the balance sheet)
- ✓ Fixed payroll summary issued with service charges
- ✓ Fixed issue with recording negative deposit amounts on server audits
- ✓ Fixed "No Cash Tenders" bug from 10.0.727
- ✓ Fixed end of day cash recording from employee audits
- ✓ Fixed [Server Income Report](#) (now reflected sales and charged tips are in two columns)
- ✓ Fixed tip fee chargeback recording on balance sheet (bug from 10.0.693)
- ✓ Fixed summary and print check number (labels were swapped)
- ✓ Fixed error with the recording of the tax with cash discounts
- ✓ Fixed bug with meal period customer counts from 11:01 pm to 12:00 am

Employees & Payroll

- ✓ An assigned job title of "None" no longer prompts on punch in
- ✓ Fixed the punch out button; after the week ends with employees on the clock, the punch out button required a manager
- ✓ Fixed employee's name on credit card slip with "Pay by Seat" using Datacap

Berg Liquor Control

- ✓ Fixed error with Berg and Server pre-check
 - ✓ Fixed Berg pours at midnight (no record error)
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Phone Orders & Delivery

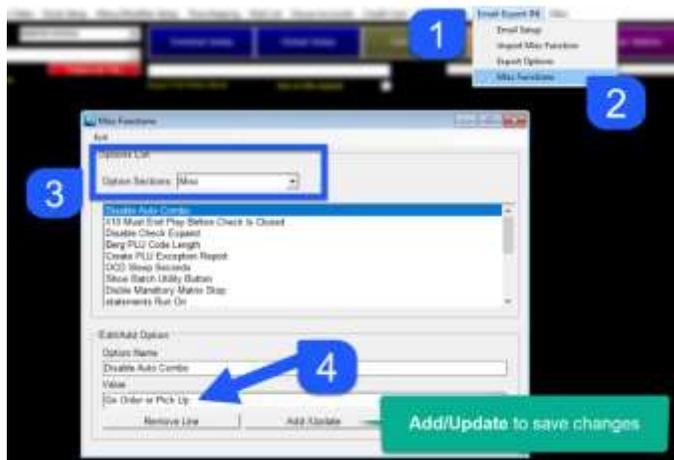
- ✓ Improved customer search for phone orders
 - ✓ Added notification delay for held phone orders -- cashier notification in pending order to kitchen
 - ✓ Fixed error 6 with delivery driver assignments; caused by an INI setting conflict
 - ✓ Fixed bug with 4-digit phone orders
 - ✓ Updated IPWorks file for Google Maps delivery directions
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Discounts

- ✓ Added the ability to exempt automatic discounts from applying to take out orders. In the Misc. Functions of the INI file, set the line, Auto Discount Disabled For=Go Order or Pick Up



Register Options > Misc System Configuration Page > Email-Export-INI > **Misc Functions**



- ✓ Fixed bug with multi-select discount recording on reports
 - ✓ Fix discount search error (from Version 10.0.721)
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Third-Party Gift Cards

Gift card improvements: Added prompt for pause with failure on gift cards. The GIFTePay failures allow a way to get out of the window.

- ✓ Added a prompt, "Try different card?" if there is a failure when reloading a gift card
 - ✓ Fixed issue with Datacap gift card voids and print balance slip
 - ✓ Fixed double-charges on gift cards using GIFTePay
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Payments & Printing

- ✓ Added print individual seats on demand (no longer have to print all separate seats at once)
- ✓ Added automated customer name from customer's credit card when opening a tab (using Datacap for EMV)

- ✓ Added customer's name on credit card slips using Datacap(Already supported with PAX)
- ✓ Added prompt for tip option with express EMV when using preauth / post auth
- ✓ Improved structure for house account payments; A valid account number must be setup prior to charging an account; users can no longer create a new account on the fly. This change 1) ensures payments are posting to the correct account and 2) ensures the validity of the customer's house account
- ✓ Added split check with attached payment -- stays with seat 1
- ✓ Fixed bug with keyboard recorded refunds
- ✓ Fixed Error 9 with split even with number of splits more than 5
- ✓ Fixed check transfer with open check card attachment.
- ✓ Fixed issue with single copy credit card slip
- ✓ Fixed the printed quantity on box labels
- ✓ Dropped support for Tripos, dropped support for Elavon
- ✓ Fixed check transfer with open check card attachment
- ✓ Fixed employee name on credit card slip with pay by seat and Datacap
- ✓ Fixed error with IP video with MicroPlus
- ✓ Added executable that automatically cleans up old database files during upgrade (updates data structures and libraries to improve speed)
- ✓ Improved the load speed of the order screen
- ✓ Fixed issue with the daily backup files; when running a closeout from a machine other than the file server, the backups now post back to the file server or first POS device on the network
- ✓ Changed log reset for end of week (fixes error with terminals that are off)
- ✓ Fixed Error 6 when saving remote printers with a terminal offline
- ✓ Dropped Sling Shot dll file -- no longer supported
- ✓ Changed Misc Function now loaded to a class -- runs faster
- ✓ Moved CheckNoDb to MSaleData
- ✓ Moved several functions to generallib file for additional speed
- ✓ Fixed single terminal menu change (previously required a software restart)
- ✓ Fixed error on end of week with pos stations turned off
- ✓ Fixed installer for new installs
- ✓ Adding logging (in log files of the Micro\$ale Directory) for scanning check numbers in Centralized Cashiering mode

Redundancy & Performance

In the 700 series of Version 10, we have been focusing on speed, optimization and cleaning up code.

Kiosk

- ✓ Fixed bug with kiosk and green modifier buttons

Coming Soon

Integration to:



Restaurant Scheduling Software: Employee scheduling & timesheets made easy.

Manage your team's schedules, timesheets, communication, tasks, tips and more — all in one place.

www.7shifts.com

In case you missed it (previously announced updates):

[Self-service kiosk has been revamped](#)

[Portrait-mode tablet layout](#)

[Texting order is ready](#)

[Chowly](#)

[GIFTePay Loyalty Programs](#)

Please visit the [Release Notes](#) section of the help desk for more information.

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